

G 2 July 24/1 wherein, the computer-readable storage medium is used by a computer equipped for a different vendor other than the vendor of the products used by the user.

KG3 24/1 20. (TWICE AMENDED) The additional product information distributed to the user as claimed in claim 18, wherein said additional product information distributed to the user includes a plurality of product information correlating to products used by the user as indicated by the user information.

REMARKS

I. STATUS OF THE CLAIMS

Claims 1-8 and 10-20 are appending.

Claims 1, 13, 14, 15 and 20 are amended.

II. PAGE 2, ITEM 2 OF ACTION

Page 2, Item 2 of the Action states that the amendment filed on September 27, 2001, is ineffective to overcome the previously cited references. However, since the Action does not formally state where the newly added features are found or suggested, the Applicant is unable to traverse this rejection and there maintains that based on the Amendment filed on September 27, 2001, the claims are patentable over these references.

III. REJECTION OF CLAIMS 1-8 AND 10-20 UNDER 35 U.S.C. § 102

Page 3 of the Action rejects claims 1-8 and 10-20 under 35 U.S.C. § 102(e) as being anticipated by Todd, U.S. Patent No. 5,867,714 (Hereinafter "Todd"). The rejections are addressed and traversed below.

Todd discloses a system which detects and avoids faults or conflicts stemming from hardware and software configurations in a computer system. A computer's current hardware and software is transmitted to a remote location and stored for backup storage, in case the computer itself crashes. If the computer crashes, the remote location transmits the stored information to a database which can resolve conflicts and transmit back a resolution of the problem, which may include a software fix to be executed on the disabled computer. After communications circuitry receives the software revisions, processing circuitry in the computer system modifies the current software configuration according to the received software revisions.

Claim 1 recites, "the user registration information, also comprising a number of times a particular software product is used by the user, is transmitted from the user information general management means to a different vendor other than the software product's vendor."

In Todd, the database stores information from a number of vendors, and information (such as software fixes) is transmitted from the vendor to the database. Todd does disclose using patter tracking data which a manufacturer can use to target its customer base with appropriate advertising. However, Todd does not disclose that information is transmitted from the database to a different vendor (or manufacturer) other than the manufacturer of a particular product.

This is verified in Todd, column 4, line 37, which states, "As will be explained in greater detail below, the present invention may be employed to allow **a manufacturer** to track how **its** customers are using their computers, giving **the manufacturer** specific access and insight to its customers' needs and allowing **the manufacturer** to target **its** customer base with appropriate advertising." (emphasis added).

The terminology used in Todd cited above does not disclose a system as claimed in claim 1, wherein information "is transmitted from the user information general management means to a different vendor other than the software product's vendor." Note the use in Todd of "a manufacturer" and then "**the** manufacturer." Transmitting information to a **different** manufacturer is not disclosed.

Todd, column 12, lines 43-65 also relates to the marketing aspects of Todd. However, nothing is stated which discloses the above quoted feature. It is disclosed that a remote data source can be the subject of a subscription based service; in other words, a remote system can choose to **receive** information. However, nothing is disclosed about **transmitting** user registration information to other manufacturers. Further, the remote data source is not a vendor. Moreover, the Figures in Todd do not illustrate the manufacturers, and thus cannot be used to anticipate the "different vendor" feature, as claimed in claim 1.

Therefore, Todd does not disclose the above quoted feature of claim 1, namely that, "the user registration information, also comprising a number of times a particular software product is used by the user, is transmitted from the user information general management means to a different vendor other than the software product's vendor", and thus Todd cannot render claim 1 unpatentable. For Todd to disclose this feature, Todd would have to disclose (in the very least) a communication from the database (user information general management means) to a manufacturer other than a vendor of a registered software product. If the Examiner wishes to maintain the above rejection, the Applicant respectfully requests the Examiner to point out exactly where in Todd the above described feature is explicitly stated.

Independent claims 10-16 and 18-19, in view of the above remarks, are also not anticipated by Todd.

Therefore, in view of the above, withdrawal of the 35 U.S.C. § 102 rejection based upon Todd is respectfully requested.

IV. CONCLUSION

If the Examiner has any remaining informalities to be addressed, it is believed that prosecution can be expedited by the Examiner contacting the undersigned attorney for a telephone interview to discuss resolution of such informalities.

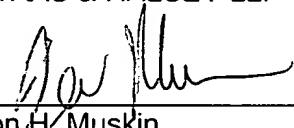
If any further fees are required in connection with the filing of this Amendment, please charge same to our Deposit Account No. 19-3935.

Respectfully submitted,

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Date: 2-19-02

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CERTIFICATE UNDER 37 CFR 1.8(a)

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on February 19, 20 02

By: Jon H. Muskin

Date: 2-19-02



VERSION WITH MARKINGS TO SHOW CHANGES MADE

IN THE CLAIMS:

Please AMEND the claims as follows: (all of the claims are listed below, whether or not amended)

1. (SIX TIMES AMENDED) A computer implemented management system, which manages registration of computer-related products, including hardware and software products, comprising:

a user information general management means, generally managing user registration information, about users of hardware and software products, and using status information thereof transmitted from the user; and

a user registration/reference means that interfaces with the users notifying said user information general management means of the user registration information and the using status information at a request of the user and the using status information,

wherein the user registration information comprises personal information about each user containing an identification number of each user and registration information containing a type of information which is requested by the users with regard to the computer-related products, said type of information can include information about products which can be used in combination with products that are used by the users and available from a plurality of vendors, and said type of information further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user, and

new information about the computer-related products from a vendor side of the computer-related products is extracted, depending on information extraction condition containing a requested information type in the registration information, and is transmitted to said user registration/reference means from said user information general management means to provide the new information, and

the user registration information, also comprising a number of times a particular software product is used by the user, is transmitted from the user information general management means to a different vendor other than the software product's vendor.

2. (AS ONCE AMENDED) The system according to claim 1, wherein said user registration/reference means requests at a request from the user said user information general management means to provide new information about the computer-related product from a vendor of the computer-related product.

3. (AS ONCE AMENDED) The system according to claim 1, wherein the computer-related product is a software product, and said user registration/reference means is common to each of a plurality of software products;

when any of the plurality of software products is installed by a user, the user registration/reference means is also installed; and

after installation, said user registration/reference means issues a notification about the user registration information and using status information for the plurality of software products which are installed, and submits a request for new information about the software product.

4. (AS ONCE AMENDED) The system according to claim 1, wherein said user registration information comprises:

personal information about each user including an identification number of each user; and

registration information containing a type of information requested by the user about a computer related product; and

said user information general management means extracts the new information depending on information extraction condition containing a requested information type in the registration information at a request for new information about a computer-related product from said user registration/reference means, and transmits the new information to said user registration/reference means.

5. (AS ONCE AMENDED) The system according to claim 1, wherein the computer-related product is a software product and the using status information contains the number of times the software product was started; and

said user information general management means transmits new information about the software product to said user registration/reference means depending on the number of times the software product was started.

6. (AS ONCE AMENDED) The system according to claim 1, wherein the computer-related product is a software product and the using status information contains the number of times the software product was started; and

said user registration/reference means requests said user information general management means to provide new information about the software product when the number of times the software product was started has reached a predetermined value.

7. (AS ONCE AMENDED) The system according to claim 1, further comprising:
a vendor registration/reference means for obtaining the user registration information and the using status information from said user information general management means, and notifying said user information general management means of new information about the computer-related product.

8. (AS ONCE AMENDED) The system according to claim 7, wherein the user registration information contains a type of information, requested by a user, about a computer-related product;

said vendor registration/reference means specifies a type of new information when new information about the computer-related product is available; and

said user information general management means compares the type of information requested by the user with the type specified by the vendor registration/reference means, and when both types coincide, transmits the new information to said user registration/reference means at a request from said user registration/reference means when the requested information is available.

10. (AS FIVE TIMES AMENDED) A management apparatus which manages user information about a computer-related product used by a user terminal connected through a network, comprising:

a user information general management means for managing using status information and a requested information type provided by the user terminal about a product used by a user;

a product information management means for managing product information provided by a vendor of the computer-related product including product information about additional products that can be used with a particular product; and

a product information notification means for referring to a product used by each user managed by said user information general management means and for providing product information managed by said product information management means about a product used by a user which corresponds to the products available from a plurality of vendors that can be used with the product used by the user and match the user's requested information type, wherein said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user, and

the using status information, also comprising a number of times a particular software product is used by the user, is transmitted to a different vendor other than the software product's vendor.

11. (AS FIVE TIMES AMENDED) A computer-readable storage medium encoded with software to cause a computer to perform the actions of:

managing using status information and a requested information type provided by a user terminal about a product used by a user;

managing product information provided by a computer-related product vendor including product information about additional products available from a plurality of vendors that can be used with a particular product, wherein said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user;

referring to the using status information and providing product information about additional products that can be used with the product used by a user and which corresponds to the requested information type at a product information request from the user terminal; and

transmitting the using status information, comprising a number of times a particular software product is used by the user, to a different vendor other than the software product's vendor.

12. (AS FIVE TIMES AMENDED) A user terminal apparatus comprising:

a user information notification means for notifying an external unit of user registration information and using status information including a product used by a user and a requested information type about the computer-related product; and

a product information reference means for requesting an external unit for new information about the computer-related product which corresponds to the requested information type from a computer-related product vendor and information on additional products available from a plurality of vendors that can be used with the product used by the user, and said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user,

a using status transmitting means transmitting the using status information, comprising a number of times a particular software product is used by the user, to a different vendor other than the software product's vendor.

13. (SIX TIMES AMENDED) A computer-readable storage medium encoded with software for causing a computer to perform the actions of:

notifying an external unit of user registration information and using status information including a product used by a user and a requested information type about a computer-related product used by a user; and

requesting an external unit for new information about the computer-related product which corresponds to the requested information type from a vendor of the computer related product and information on additional products available from a plurality of vendors that can be used with the product used by the user, and said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user,

transmitting the using status information, also comprising a number of times a particular software product is used by the user, [is transmitted] to a different vendor other than the software product's vendor.

14. (SIX TIMES AMENDED) A vendor terminal apparatus comprising:

a user information reference means for obtaining, from an external unit, user registration information including a requested information type and using status information including a product used by the user transmitted from a user of a computer-related product; and

a product information notification means for notifying an external unit of new information about the computer-related product, if the new information about the computer-related product corresponds to the requested information type, the new information including additional products available from a plurality of vendors that can be used with the product used by the user, and said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user,

a using status information receiving means [transmitting] receiving the using status information, also comprising a number of times a particular software product is used by the user, [to a different vendor other than the software product's vendor]

wherein, the vendor terminal apparatus is equipped for a different vendor other than the vendor of the products used by the user.

15. (SIX TIMES AMENDED) A computer-readable storage medium encoded with software to cause a computer to perform the actions of:

obtaining, from an external unit, user registration information including a requested information type, and using status information including a product used by a user, transmitted from the user of a computer-related product;

notifying an external unit of new information about the computer-related product, if the new information about the computer-related product corresponds to the requested information type, the new information including additional products available from a plurality of vendors that can be used with the product used by the user, and said requested information type further

signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user; and

[transmitting] receiving the using status information, comprising a number of times a particular software product is used by the user, [to a different vendor other than the software product's vendor]

wherein, the computer-readable storage medium is used by a computer equipped for a different vendor other than the vendor of the products used by the user.

16. (AS FOUR TIMES AMENDED) A computer implemented management system, which manages registration of computer-related products, comprising:

a user information general management module generally managing user registration information including a requested information type, and using status information including a product used by a user, transmitted from a user of the computer-related product; and

a user registration/reference module that interfaces with a user of the computer-related products notifying said user information general management module of the user registration information and the using status information and information about additional products available from a plurality of vendors that can be used with the product used by the user at a request of the user who uses a computer-related product related to the user registration information and the using status information and which corresponds to the requested information type, wherein said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user,

a using status information module transmitting the using status information, also comprising a number of times a particular software product is used by the user, to a different vendor other than the software product's vendor.

17. (AS UNAMENDED) The system according to claim 16, wherein
the computer-related product is a software product, and said user registration/reference module is common to each of a plurality of software products;

when any of the plurality of software products is installed by a user, the user registration/reference module is also installed; and

after installation, said user registration/reference means issues a notification about the user registration information and using status information for the plurality of software products which are installed, and submits a request for new information about the software product.

18. (AS FOUR TIMES AMENDED) A user registration center managing and distributing information provided by both a user and a vendor comprising:

a database receiving, from the vendor product information about a product and additional product information about additional products that can be used with the product;

the database receiving, from the user, user information which includes a product used by the user and a requested information type from the user; and

a distributing module, automatically distributing to the user, additional product information corresponding to the additional products available from a plurality of vendors that can be used with the product used by the user and which match the user's requested information type, wherein said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user,

a using status information module transmitting the user information, also comprising a number of times a particular software product is used by the user, to a different vendor other than the software product's vendor.

19. (AS FOUR TIMES AMENDED) A method of managing and distributing information provided by both a user and a vendor comprising:

receiving, from the vendor, product information about a product and additional product information about additional products that can be used with the product;

receiving, from the user, user information which includes a product used by the user and a requested information type from the user;

storing the product information about a product and additional product information about products available from a plurality of vendors that can be used with the product and the user

information which includes a product user by the user and the requested information type from the user, all in a database, wherein said requested information type further signifies a difference in vendor of said products that can be used in combination with products that are used by the user, in terms of whether the vendor is the same or not with the vendor of the products that are used by the user;

distributing the additional product information to a user automatically corresponding to the additional products that can be used with the product used by the user and which match the user's requested information type; and

distributing the user information, also comprising a number of times a particular software product is used by the user, to a different vendor other than the software product's vendor.

20. (TWICE AMENDED) The additional product information distributed to the user as claimed in claim 18, wherein said additional product information distributed to the user includes a plurality of product information correlating to products used by the user as indicated by the user information.